

Ozark Natural Foods
Annual Board Meeting Minutes
Monday October 5th, 2015
6:45 p.m.

Board Members Present: Joshua Youngblood, Alexa McGriff
Tuesday Eastlack, Colleen Pancake,
Ben Ozanne, Danielle Dotson

Board Members Absent: Todd Scarborough

Members Present: Alysen Land, Gary Cook, Mike Anzalone

Reading of END's statement

Annual Board Meeting Business

- President Joshua Youngblood reported:
 - Board Members elected were Alexa McGriff and Joshua Youngblood
 - The board proposed bylaws passed
 - The changes to the Articles of Incorporation passed
 - The owner submitted bylaw amendments did not pass
- Secretary Pancake requested that all continuing board members certify that what President Youngblood read aloud was consistent with election results presented digitally, **motion was made** to accept the election results as presented, was **seconded and passed unanimously**
- **Joshua Youngblood was nominated for President, motion was seconded and passed unanimously**
- **Tuesday Eastlack was nominated for Vice President, motion was seconded and passed unanimously**
- **Alexa McGriff was nominated for Secretary, motion was seconded and passed unanimously**
- **Danielle Dotson was nominated for Treasurer, motion was seconded and passed unanimously**

Monthly Board meeting started

Consent Agenda

Minutes & Request for Return of Equity:

- Consent Agenda was split up
- August 25, 2015 minutes were amended to include information about an owner attempting to record the August meeting
- **Motion** to accept the August minutes as amended was **made, seconded and passed unanimously**
- **Motion** to approve the request for return of equity for Nancy Kay Graham (deceased) to Heather Graham (heir) **was made, seconded and passed unanimously**

Floor Reports

President's Report:

- Received another request from Patricia Toney for a return of retained patronage in a lump sum, board declined to revisit the issue and stood with previous decision
- Received appointment to the CCMA Program Planning Committee, will travel to Massachusetts this month and next year to represent ONF and serve NCBA
- Plans to meet with CDS consultant, Thane Joyal, to schedule training for newly elected board member Alexa McGriff
- Received owner comments including suggestions for a veterans discount and the senior discount to be offered every day; After discussing these suggestions the board requested management write a proposal for board consideration

GM Report:

- Updated the Board on the incident regarding the theft of ownership names and information, including attorney letter advising of possibility of civil suit as well as a request for ownership to be revoked
- Currently reviewing and adjusting budgets with Gary Cook
- Expansion Project architect has returned with drawings for Plan B, focusing on the Community Room and Staff offices
- Mike would like to give a presentation to the board regarding container stores when convenient
- Recent job openings have been filled with several returning employees
- Tour de Farm hosted over 300 people, was a huge success
- Still working out details for smooth payroll process with new payroll company
- New cold pressed juicer being installed in the Produce department

Reporting and Board Decisions

B7-Customer Service:

- Report and attachments were sent and reviewed prior to meeting
- GM presented the report and answered questions from the Board
- **Motion** to accept the B7 report was **made, seconded and passed unanimously**

Request for retained patronage

- Owner Susan Anderson requested a full refund of her retained patronage without divesting of her ownership/equity
- Board discussed the request and recognized that the bylaws do not allow for it
- **Motion** to deny request to return owner patronage without divesting ownership **was made, seconded and passed unanimously**
- Board will remind owner that she can cancel ownership then reapply

Discussions

AOM Review

- September 13, 2015 Annual Owner Meeting lessons:
 - o On site location boosted attendance, reduced cost and simplified logistics
 - o Logistics of tent, stage and sound system need to be addressed
 - o Operations/management facilitator would reduce roles for board participants who may also be reporting and running for reelection
- GM offered Event Synopsis Form to document preferred practices of the 2015 AOM
- Owner Engagement committee will facilitate process of documentation

Board Calendar and Committees:

- Calendar was tabled until the October meeting
- Committee compositions established:
 - o Perpetuation- Ben (Chair), Danielle, Alexa, Todd, needs staff & owners
 - o Policy- Colleen (Chair), Ben, Alexa
 - o Owner Engagement- Danielle (Chair), Tuesday, Joshua, Colleen, Todd

Expansion Update:

- Mike gave a brief update on the Expansion plans
- Advised that the architect has submitted Plans A and B for consideration
- If board decides soon, then construction should start by end of the year

Board Policies

Board Policy D10 Board Committee Principles & D12 Board Perpetuation:

- Reviewed and discussed the policies, no changes were recommended

Upcoming meeting dates

- October Board Meeting-Oct 27th

Meeting adjourned at 8:25pm

Closed session discussion –

GM oversight and evaluation

Owner Comments

There were no owner comments