

Ozark Natural Foods
July Board Meeting Minutes
Tuesday August 1st, 2017
6:30 p.m.

Board Members Present: Joshua Youngblood, Colleen Pancake
Danielle Dotson, Conner Corley,
John Bailey

Board Members Absent: Ben Ozanne, Hayden Henningsen

Staff Members Present: Mike Anzalone-GM, Julie Wahl-HR Manager

Consent Agenda:

- Approve Minutes for June 27, 2017 minutes.
- **Motion** to approve June minutes was **made, seconded and passed unanimously.**

Floor Reports

President's Report:

- President recently visited the Alberta Co-Op while in Portland, Oregon.
- Rosemary Clay, CDS consultant, interviewed him for upcoming article regarding GM/Board relations, appearing in October issue of Cooperative Grocer.

GM Report:

- Sales Growth was incorrectly reported at June meeting as 4% on average, due to corrupted Excel equation. Correct information reflects positive sales growth of 1.5%.
- All Staff Meeting was held recently, where a profit was announced to the staff, and the wage freeze was ending.
- ONF received a \$17,000 patronage refund from National Cooperative Grocers. Funds were reinvested into operations.
- Rebrand of ONF is in beginning stages. Timeline of full implementation of logo design, store reset, and soliciting outside ad firm will take approximately 24 months.
- Wegner CPA Audit is complete. ONF passed.
- Community Room will be decorated and include the Ends, Vision and Mission statements as well as a mural from Rock Street location.

Reporting and Board Decisions

B3 Financial Conditions

- Board received and reviewed the report prior to the meeting.
- Board discussed the report and asked questions.
- **Motion** to accept B3 Financial Conditions was **made, seconded and passed unanimously.**

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- Secretary Danielle Dotson emailed minutes prior to the meeting.
- Board asked Finance Manager Gary Cook to review and verify accuracy of financial numbers.
- **Motion** to approve 2016 Annual Owners Meeting Minutes content upon Gary's review of financial numbers was **made, seconded and passed unanimously**.

Perpetuation Committee

- Committee recommends September Board meeting be delayed until October 3 to allow for seating of new members.
- Committee recommends that the *Annual Board Meeting* take place October 3, prior to September Monthly Board Meeting.
- November and December Board Meetings will be combined and take place on Tuesday December 5.

Owner Outreach Committee

- November 13 *Dinner with the Board* is set. Advertising will be included in the upcoming Nutshell newsletter.

Policy Committee

- Committee reviewed policy D4.
- Upcoming meetings will focus on disaster plans for Board members, handbook, and training calendar for new board members.

Discussions

Owner Survey Results

- Baby Boomers were primary respondents. ONF to engage in other avenues of surveys to ensure a more diverse view.
- GM recognizes Co-op needs to connect with a broader range of owners from across generations.

Annual Owners Meeting

- Meeting to be held September 10, 12pm.
- Following the meeting, Community Room will be open for owners to engage with Board members.

Retained Patronage Going Forward

- Board to decline future requests for retained patronage. Practice of retaining patronage is not sustainable, and potential threat to financial health of ONF by continuing said practice.
- Accounting firm to be consulted to discuss implications of retained patronage.

Board Policies for review/discussion:

- B7- Customer Service
- C4-Monitoring GM Performance

Upcoming meeting dates

- August Meeting-August 29th 2017

Meeting adjourned at 8:11pm

Closed Session: GM Evaluation

Owner Attendance

James Selvey
Elizabeth Quinn
Julie Wahl

Owner Comments: None