

February 2017 Product Requests

JoAn: Jared Jovial beans and chick peas. Want glass jars/packaging.

Hi JoAn, Thank you for your recent suggestion that Ozark Natural Foods carry the Jovial brand beans in jars. We had the good chance to sample some a couple of weeks back and agree they are tasty. We will order them in, and depending on the delivery date we should have them on the shelf by next week. Thank you.

Patti: Natural Value Dijon mustard

Hi Patti, Thank you for your recent comment for us to carry the Natural Value Dijon Mustard. I'm sorry for the inconvenience for not having it on the shelf on the 1st, when you wrote this. We have since gotten our order in and it is on the shelf again now.

To explain, we order from Natural Value direct once per month. Sometimes we get an order amount off, but then that means if it runs out early we won't have it on the shelf until the next month's delivery. Natural Value is attempting to move all their products to our main warehouse, where we can order their products directly from our warehouse, as we do with most of our products. Once that happens, then we'll be able to order their products three times a week, and therefore hopefully not run out again. Thank you.

Ruth: Follow Your Heart Parmesan, egg replacer (carton)

William: We have Go Veggie! brand Parmesan on our shelves next to the pasta sauces. Look for the egg replacer on our shelves soon!

Heather: more dry soda flavors, cucumber

William: Look for this product on our shelves soon!

Franci: Nature's Hollow products. Peach, berry with xylitol

Eryn: Not stocked by ONF but available by special order.

N.: Thai Spice Kettle Chips

William: I'm sorry, this flavor isn't available to us through our vendor.

Wynne: Bone meal capsules

Kimberly: Planetary Herbs Triphala 1000mg. It is the best!

Linda: Follow Your Heart individual servings of cheddar cheese

William: Thanks for your inquiry. Unfortunately this product is not made by the producer.

Marie: Frozen cranberries—they have been missing since November.

William: This product is temporarily out of stock from our vendor.

Anonymous: Veggie and fruit wash soap

Pauline: Look for this product on our shelves soon!

Anonymous: Get ume vinegar back!

William: Our distributors stopped carrying any version of it, not sure why. I've asked my vendor rep, but no answer yet. We will continue to try to find some.

Janice: Plum vinegar

William: The supply chain has been temporarily halted, but we're hoping it will be available again in the next 2 months. As soon as it is, we'll have it on the shelf.

Lisa: Vitamin C suckers for kids

William: Hi Lisa,

Thank you for your suggestion that Ozark Natural Foods carry Vitamin C lollipops for kids. I'm sorry that it took me so long to get back to you, but your suggestion came right in the middle of my planning for re-doing that whole set. So I wanted to be sure of my answer before contacting you.

I am planning to expand the chocolate and candy set and will bring in the YumEarth Organics brand of Vitamin C lollipops for kids. This should be completed by the end of March.

Thank you for your suggestion.

Anonymous: Celestial Seasonings Red Zinger

William: Look for this product on our shelves soon.

Tania: Bob's →the best...Bob's buckwheat pancake mix

William: This item is not available to us through our vendors, but we do have War Eagle Mill Arrowhead Mills buckwheat pancake mixes.

Anonymous: Feline Greenies for the Homestead

Jane: Bean, rice, and vegan cheese burritos at the hot bar. I think the addition of bean, rice, and vegan cheese burritos would be great. ☺ Also, the bean and rice with no cheese (the vegan ones) don't seem to be available every day. I also like these. More vegan options in the hot bar is good. Thank you! <3

Pauline: Hi Jane, we agree with you, that would be a great addition. In my perfect world here we would add that burrito, a veggie burrito, and a couple other options that, while they wouldn't suit your preference for vegan, do fulfill other requests we've had. Our issue is where to put them. When we are able to change the setup of the hot bar/deli line we definitely want to add space for 10 different types of burritos whereas right now we can only stock 5 different varieties. And we have brainstormed this for some time without a solution, short of the long term one I mentioned above. That all said I'm going to save your suggestion for this type of burrito option and will add it as soon as we're able. You are right about the bean & rice burrito not being available all the time, and it stems from the equipment issue I mentioned above. Right now it is scheduled to go out after our breakfast biscuit sandwiches sell out for the day and the space becomes available to stock a 5th type of burrito. This makes it so that it's not on a set time to go out though I can talk to the crew about changing that. For the vegan options on the hot bar, we're glad you noticed. Thanks for taking the time to write us and let us know what products you are looking for in our deli offerings.

Susanna: I really liked the Almond Amasake. I hear it's not available. Can I order a case?

William: This item is not available to us through our vendors.

Benjamin: Chocolate cashew lavender milk.

William: Hello Benjamin, Thank you for your recent request that Ozark Natural Foods carry chocolate cashew lavender milk. We have researched this and unfortunately, none of our vendors carry this product. In fact, they only carry a bare minimum of Silk's cashew milks.

Perhaps you can make your own by getting the chocolate cashew milk we have and adding lavender to it. Again, thank you.

Sharon: Tigernut flakes (similar to coconut flakes)

William: Thank you for your recent suggestion that Ozark Natural Foods carry Tiger Nut Flakes, similar to Coconut Flakes. We have done quite a bit of research and do not see a source available to us. All we can find are the raw nuts themselves and tiger nut flour. Would you happen to know of a source for flakes? Thank you.

Rachel: Siggi's pumpkin flavor

William: This item is not available to us through our vendors.

Sage: Chocolate coconut water!

William: Hi Sage, Thank you for your recent suggestion that Ozark Natural Foods carry Chocolate Coconut Water. The previous version we used to carry had an ingredient in it that we are now trying to avoid: Carageenan. Thanks to your suggestion, we did some further research and found another brand that makes chocolate coconut water without the carrageenan. So we will order it and we hope to have it on the shelves by next week at the latest. Thank you.

Shirley: Z Sweet (sweetener) Erythritol and xylitol.

William: This item is not available to us through our vendors.

Anne: Grab Green Air/Fabric Freshener

Kelsey: Not stocked by ONF; available by special order.