

2017 June Product Requests

Anonymous: Eden hot sesame oil

Eryn: Product discontinued by distributors, we are no longer able to order it.

Barbara: Falafel sandwiches in the deli

Necia: Vietnamese coffee Pedal Pops

William: Our fridge buyer is currently looking into bringing this into our store.

Pam: Simply 7 quinoa chips (I like sea salt)

William: Hi Pam, Thank you for your recent suggestion that Ozark Natural Foods carry Simply 7 Quinoa Chips, Sea Salt.

I'm sorry to say that we have tried carrying this product several times over the past couple of years, and each time we have to throw them out because no one buys them before they go out of date. We hate to throw food away, so when that happens, we drop the product and bring in something else.

I am happy to say you could special order them by the case. When you do that, you get an additional 10% off. Just let the Owner Service Desk know if you'd like to Special Order them.

Meanwhile, we do carry two other types of chips that might interest you: Siete Chips and Farmhouse Culture chips. We tried the Siete chips on one of our end cap displays to see how they did and the response was very positive. So we are going to put them on our shelf tomorrow. They are gluten-free, grain-free, and delicious.

The Farmhouse Culture chips are unique, made from sauerkraut and other ingredients, and we've also had a positive response with them. We now carry them by the Deli sandwich station.

Thank you again.

Mary: Serenity Farm bread—French loaf, multigrain, sourdough

William: Hi Mary, Thank you for your recent suggestion regarding Serenity Farms breads, specifically French and Multi-Grain.

I am happy to report that we do indeed carry both types of breads. We carry them in the freezer section now, across from where the shelf bread is located.

We are very committed to continuing to carry Serenity Farm breads, but they have presented a challenge to us over the years. Because they are so freshly baked (grains are ground the very same day they bake, no preservatives, and they use plastic bags for easier shipment), the breads can more easily mold.

We just hate throwing away food. So we have moved Serenity Farm to the freezer section to keep it from spoiling. Due to that and our lack of space, we cannot always stock all their flavors, so we keep the extra flavors in our back freezer.

If you don't see the variety you want, please ask one of the staff, and they will be happy to look for you to get them.

We would also be happy to Special Order any varieties you want. When you do that, we keep the bread in the back until you pick it up. We keep your name on it, and so you're guaranteed to

have that bread when come in to shop. Because they do not sell by the case, you can special order the breads by the each. If you're interested, just let the Owner Service Desk know, and they'll take care of you.

Allee: Lactose-free dairy: sour cream, cream cheese, other. Don't know brand, they carry at Natural Grocer. Thanks.

William: Hi Allee, Thank you for your recent suggestion that Ozark Natural Foods carry some additional lactose-free products. We currently carry Organic Valley lactose-free milks in our dairy section. We also have Green Valley lactose-free butter; it is stocked by the other butters.

And thanks to your suggestion, we will be bringing in the Green Valley lactose-free sour cream and cream cheese. Depending on the distributor, we hope to have them in the store within a week. Thank you.

Ross: Gundry MD Concentrated polyphenol blend, Vital Reds

Carrie: This product isn't available to us but a similar product called Mircale Reds is and is available by special order.

Margaret: B-up Bar, Adapt Bar, Human Food Bar, YLP Bar

William: These products are not available to us from our vendor.

Anonymous: Majestic garlic raw pickled garlic

William: Item not available to us through vendor.

Mike: Paradise ORAC-energy greens

Carrie: We're sorry, this item is not available to us through our vendors.