

Ozark Natural Foods
March Board Meeting Minutes

Tuesday March 27th 2018

6:30 p.m.

Board Members Present: Joshua Youngblood, James Selvey
Danielle Dotson, Conner Corley,
Ben Ozanne, Elizabeth Quinn, John Bailey

Board Members Absent:

Staff Members Present: General Manager, Mike Anzalone

Consent Agenda:

Approve minutes from February 27, 2018 meeting

- Motion to approve consent agenda was made, seconded and passed unanimously.

Floor Reports

President's Report:

- Moving to consultant role with Cooperative Development Services (CDS).
- Currently working with Michael Healy of CDS, and GM for breakout session at CCMA in June for session topic of *Ends for Everyone*.
- Has upcoming article in Cooperative Grocer, topic, *Managing in Times of Crisis*.
- President and Vice President recently met with GM regarding patronage refunds. Will be dispersed in the coming months.
- Owner Appreciation Weekend will now run Friday-Sunday. (April 6-8). All purchases will receive 15% off.
- Financial review briefing: ONF will reinvest the \$20,000 NCB fund with a 3% return on loan.

GM Report:

- None (GM out due to illness)

Reporting and Board Decisions

B1 Staff Relations

- The Board received and reviewed the report prior to the meeting.
- The Board discussed the report and discussed.
- **Motion** to accept B1 Staff Relations as presented was **made, seconded and passed unanimously**.

B4 Asset Protection

- The Board received and reviewed the report prior to the meeting.
- The Board discussed the report and discussed.
- **Motion** to accept B4 Asset Protection as presented was **made, seconded and passed unanimously**.

Voting Proposal

- Discussed proposal by Marketing Manager Carrie Kent to use *Simply Voting*, a third party online voting service.
- Simply Voting is verified, sustainably run and offers a 75% discount for cooperatives which will be a cost about \$465.
- **Motion** to approve the proposed new voting company Simply Voting and authorize staff to proceed with changes was **made, seconded and passed unanimously.**

Perpetuation Committee

- Dinner for interested candidates took place April 13th. No completed packets have been received yet.

Owner Outreach Committee

- Vice President Connor Corley reported CDS Consultant Thane Joyal conferenced in recent committee meeting.
- Next Dinner with Board scheduled for June 18th.

Policy Committee

- Reported by Committee Chair, John Bailey.
- Currently working on new member handbook w/ structured onboarding/education process for new members.

Discussions

Lowering Equity Payments

- GM requested Board to consider reducing annual equity payments from \$20/year to \$10 year. Fully invested amount of \$140 to remain.

Board Policies for review/discussion:

- D5- Board Monitoring
- D9- Board Member Code of Conduct

Upcoming meeting dates

- April 24th, 2018

Meeting adjourned at 7:53pm

Owner Comments:

Linda Ralston-

-Questions regarding budget for Owner engagement committee. Feels it should be a substantial priority.

-Patronage refund- why $\frac{1}{3}$ each to People, Planet and Profit?

-Feels that all members in good standing, non-felons, and active members should automatically be placed on the ballot if choosing to be a Board candidate.

Jenny Coggin-

Inquired about her request for a refund of her retained patronage.

Robert Jordan-

Asked for clarification of owner refunds/equity payments. Also brought his "Beemer" machine for owner and Board to try.

Paula Friar-

Would like to see more vegan/plant based diet options offered from the Deli.