Ozark Natural Foods Board Meeting Minutes January 2025 Meeting

Tuesday January 28th, 2025 6:30 p.m.

Board Members Present: Randy Wilburn, Danielle Hoffman, Denny Warren,

Megan Knutson, Nick Carson Kim Bryden, Jacob Sheatsley, Joshua Youngblood

Cannon McNair (zoom)

Board Members Absent:

Staff Members Present: Dennis Hanley, Lisa Canote, Alicia Powell,

Anne Marie Holimon

Consent Agenda:

Motion to approve November Board Meeting Minutes was made, seconded, and carried 8 ayes, 1
abstained.

Floor Reports

Co-Metrics:

- Tony Alongi joined the meeting to give an overview of Co-Metrics. Co-ops are required to share financial information with Co-metrics, so NCG members have visibility of the NCG co-ops across the country.
- Data is used to see how each co-op is performing.

ONF Marketing Update:

• Lisa presented a Marketing Update highlighting ONF's brand, strategy for driving sales, and community relations (book nook, community change, giving advisory board).

President's Report:

Randy reported that he has reviewed the monthly report and is very proud of the financials and how far
things have come in one year. He appreciates the staff and all the hard work that has gone to get the
co-op to this point.

GM Report:

 Dennis presented the GM Monthly Dashboard for December 2024 with KPIs including sales, comp sales, net income, cash on hand, and other relevant markers. Dennis is also developing the culture of the co-op.

Reporting & Board Decisions-

B9 Sustainability

- Dennis reported on B9 Sustainability as part of the GM Monthly Dashboard.
- The Board reviewed the report prior to the board meeting and asked applicable questions.
- Motion to accept B9 Sustainability as presented by Dennis was made, seconded and carried unanimously.

Perpetuation Committee

- Perpetuation Committee met and completed Charter with minimal changes.
- Denny, Danielle and Randy are up for re-election this year, the committee will be reaching out to them in the near future.
- Discussed Onboarding training for new board members.

Outreach Committee

• Denny met with Dennis, Lisa and Heather to discuss the upcoming Farmer/Vendor Dinner scheduled for Sunday February 23rd at Mount Sequoyah.

• The committee completed and submitted charter for the coming year.

Policy Committee

- Policy Committee met and discussed an overall review of the policies and procedures.
- The committee submitted their charter for approval.

Committee Charter Approvals

• **Motion** to accept Perpetuation, Outreach, and Policy Committee Charters as submitted was **made**, **seconded and carried unanimously**.

Discussions

Board Compensation

- Due to expenses, there is no remaining funds for board compensation for 2024. Randy suggested revamping for 2025 to ensure the board receives compensation for their time.
- This will be discussed at a future meeting.

Columinate Contract Renewal

• Randy presented the 2025 Columinate Contract for approval. **Motion** to approve 2025 Columinate contract was **made**, **seconded and carried 8 ayes and 1 abstained**.

Policies for review/discussion:

- D7- Vice President's Role
- D8- Secretary's Role
- D9- Board Member Code of Conduct
- C4- Monitoring GM Performance

Upcoming meeting dates:

• February 25th, 2025- February Monthly Meeting

Meeting adjourned at: 8:42 p.m.

Member Comments:

2025 Ozark Natural Foods Operational Plan

Ten Points to Drive Sales and Profit

1. Culture				
Details:	Timeline & Progress: Learning League – in progress The How-to-do Crew – in progress Motivation Station – in progress			
2. Lower Cost of Goods for Store				
Details: Grocer Supply term agreement AWG contract negotiations New Floral Vendors Sales to Purchase tool	Timeline & Progress: • All details in progress			
3. Produce, Floral Department Reset				
Details: Minimum a theme a month	Timeline & Progress: Monthly			
4. Deli, Kitchen Department Reset				

Details: ■ Menu pre-planned	Timeline & Progress: • Weekly		
5. Meat, Seafood Department Reset			
Details: • Adding new product assortment	Timeline & Progress: • End of March 2025 – reset		
6. Wellness Department Reset			
Details: • Adding new product assortment	Timeline & Progress: • End of March 2025		
7. Center Store Reset			
Details: • Adding new product assortment	Timeline & Progress: ■ TBD		
8. Customer Service			
Details: • Vibe increases energy in the store	Timeline & Progress: ■ 2025 staff survey will begin in February		
9. Marketing and Advertising			
Details:	Timeline & Progress: • All part of our Go-to Strategy		
10. IT			
Details: • Assess, audit existing IT systems	Timeline New weekly sales, labor and double stack comps report Upgrade from SAGE to QuickBooks Online (QBO) and upgrading chart of accounts, bill pay options		

Ozark Natural Foods Board Meeting Minutes February 2025 Meeting

Tuesday February 25th, 2025 6:30 p.m.

Board Members Present: Randy Wilburn, Danielle Hoffman, Denny Warren,

Megan Knutson, Nick Carson, Kim Bryden, Jacob Sheatsley, Joshua Youngblood

Cannon McNair

Board Members Absent:

Staff Members Present: Dennis Hanley, Lisa Canote, Alicia Powell,

Anne Marie Holimon

Consent Agenda:

• Motion to approve January Board Meeting Minutes was made, seconded, and carried unanimously.

Floor Reports

AFIC Arkansas Food Innovation Center:

- Daymara Baker presented upcoming initiatives within AFIC.
- The new facility will have a food kitchen for rent with 24/7 access. This will help small businesses, including food trucks and caterers. There are 8 cooking stations, 8 prep stations.
- Food processing capabilities are also available. This could potentially help get more products into ONF.
- AFIC can work on recipes with vendors and create products in-house including packaging and labeling.

Board Education: ONF DEI programs/initiatives.

• Anne-Marie Holiman presented ONFS's current initiatives including Culture Code training, staff survey, safety committee including proposed changes within the store, leadership classes and trainings, etc.

President's Report:

 Randy has been reviewing the Bylaws and board compensation, as well as planning guest speakers for the current year. Randy encouraged board members to reach out to one another and consider getting to know one another outside of board meetings.

GM Report & Monitoring Report

 Dennis presented the GM Monthly Dashboard for January 2025 with KPIs including sales, comp sales, net income, cash on hand, and other relevant markers. **Motion** to accept GM Monitoring Report which includes B1 Staff Relations, B2 Business Planning and Financial Budgeting and B3 Financial Conditions was made, seconded and carried unanimously.

Perpetuation Committee

- The Perpetuation Committee met to work on the Candidate packet, which will be launching soon.
- Danielle, Denny, and Randy are up for re-election this year.
- Briefly discussed AMM for things to consider this year including budget, location, etc. Would like board's feedback for ideas and feedback.

Outreach Committee

- Denny recapped the Vendor dinner from Sunday Feb 21st. There were over 160 attendees including vendors, employees, and board members.
- Committee members are reaching out to community partners to see how ONF can engage.
- April 26th 9-10am Trail Cleanup

Policy Committee

- Policy Committee met and discussed two topics including board stipend and the suggestion of a finance committee.
- The policy committee is exploring the possibility of creating a finance committee.

Discussions

Board Compensation Study Presentation

- Josh shared a recent survey and study of various co-ops and board compensation. In the food co-op world, boards should consider board compensation and determine criteria as such.
- There are many factors and questions to consider to determine appropriate board compensation.

Policies for review/discussion:

D5- Board Monitoring (reviewed in advance)

Upcoming meeting dates:

March 25th, 2025- February Monthly Meeting

Meeting adjourned at: 8:40 p.m.

Member Comments:

2025 Ozark Natural Foods Operational Plan

Ten Initiatives to Drive Top-Line Sales, Gross Margin, and Reduce Expense 1. Culture Details: Timeline & Progress: Monthly All Hands Staff Meetings Learning League - in progress The How-to-do Crew – in progress Training and Development Culture Club Motivation Station - in progress 2. Lower Cost of Goods for Store Details: Timeline & Progress: Grocer Supply term agreement All details in progress AWG contract negotiations **New Floral Vendors** Sales to Purchase tool 3. Produce, Floral Department Reset Details: Timeline & Progress: Minimum a theme a month Monthly Deli, Kitchen Department Reset Timeline & Progress: Details: Menu pre-planned Weekly 5. Meat, Seafood Department Reset Timeline & Progress: Details: End of May 2025 - reset Adding new product assortment Wellness Department Reset Details: Timeline & Progress: End of May 2025 Adding new product assortment 7. Center Store Reset

Details: ■ Adding new product assortment	Timeline & Progress: TBD		
8. Customer Service			
Details: ■ Vibe increases energy in the store	Timeline & Progress: • 2025 staff survey concluded – March 17, 2025		
9. Marketing and Advertising			
Details:	Timeline & Progress: • All part of our Go-to Strategy		
10. IT			
Details: ■ Assess, audit existing IT systems	Timeline New weekly sales, labor and double stack comps report Upgrade from SAGE to QuickBooks Online (QBO) and upgrading chart of accounts, bill pay options		

Ozark Natural Foods Board Meeting Minutes March 2025 Meeting

Tuesday March 25th, 2025 6:30 p.m.

Board Members Present: Randy Wilburn, Danielle Hoffman,

Megan Knutson, Nick Carson, Cannon McNair

Jacob Sheatsley, Joshua Youngblood

Board Members Absent: Denny Warren, Kim Bryden

Staff Members Present: Dennis Hanley, Lisa Canote, Alicia Powell,

Anne Marie Holimon

Consent Agenda:

• Motion to approve February Board Meeting Minutes was made, seconded, and carried unanimously.

Floor Reports

7Hills Homeless Shelter:

- Kristina Andazola presented on behalf of 7Hills Homeless Shelter.
- Kristina highlighted opportunities for organizations to partnership with 7Hills to help tackle homelessness in Fayetteville.
- 7Hills Homeless Shelter offers a variety of programs including day programs, overnight shelter, job placement opportunities, job readiness programs, food service programs, social workers on staff to offer support, and other opportunities to strengthen each client's ability to be successful.

Board Education: Labor Scheduling

- Alicia Powell presented on Labor Scheduling and the method used to determine payroll percent and sales per labor hour.
- Operations help with scheduling and labor planning, determines how many staff needed based off projected sales and balances labor by department with the goal SPLH projection.
- 2024/2025 highlights include double stacked comps for February 49.66% and moved payroll percentage down by 8.3%.
- Retail strategy includes driving sales through team motivation, offering exciting promotions, and increased productivity.

President's Report:

- Randy reported over the past month he has been meeting with NCG and the board to identify areas of improvement. One area highlighted was the financial department functions within the co-op.
- The board determined that bringing the financials back in-house and the co-op hiring a finance manager will help support the GM.

GM Report & Monitoring Report

• Dennis presented the GM Monthly Dashboard for February 2025 with KPIs including sales, comp sales, net income, cash on hand, and other relevant markers.

Perpetuation Committee

- The Perpetuation Committee met and discussed the recruitment of new board members (accepting packets now until May 9th) and asked the board to help recruit candidates using their individual networks.
- The committee is planning an event to help with board recruitment and brainstormed other ideas beyond social media to help gain attention.
- Sept 14th will be the date of the 2025 Annual Member Meeting.

Outreach Committee

- Randy reported on behalf of Denny for the Outreach Committee. Saturday April 26th will be the next trail cleanup from 9 am-10:30 am.
- Please consider anyone you would like to invite to present at an upcoming board meeting for potential community partners.

Policy Committee

- Policy Committee met and discussed the idea of additional committees or revisiting current committees, including the idea for a financial committee.
- Discussed what a 'bylaw amendment' entails including timeline requirements.
- Josh shared language for a proposed bylaw amendment regarding board compensation.
 The board will review with legal and consultant prior to bringing to the board for a vote.

Discussions

Board Retreat Agenda Review

• Randy shared the agenda for the upcoming Board Retreat.

Policies for review/discussion:

D14- Board Benefits

Upcoming meeting dates:

April 22nd, 2025- April Monthly Meeting

Meeting adjourned at: 8:40 p.m.

Executive Session to discuss rental space

Member Comments: No owner comments

2025 Ozark Natural Foods Operational Plan Ten Initiatives to Drive Top-Line Sales, Gross Margin, and Reduce Expense

Monthly All Hands Staff Meetings Training and Development Culture Club Lower Cost of Goods for Store etails: Sales to Purchase tool Produce, Floral Department Reset etails: Minimum a theme a month Deli, Kitchen Department Reset etails: Menu pre-planned Meat, Seafood Department Reset etails: Timeline Wellness Department Reset etails: Timelire Timelire Timelire Timelire Timelire Timelire Timelire	e & Progress: arning League – in progress e How-to-do Crew – in progress otivation Station – in progress e & Progress: details in progress & Progress: nthly
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Customer Service	
Vibe increases energy in the store Output Description:	e & Progress: 25 staff survey concluded – May BOD mtg will communicating the results
Marketing and Advertising	
	e & Progress: part of our Go-to Strategy
D. IT/Finance	

Details:

Updating product hiarchy and common chart of accounts

Timeline

- New weekly sales, labor and double stack comps report
- Upgrade from SAGE to QuickBooks Online (QBO) and upgrading chart of accounts, bill pay options

Ozark Natural Foods Board Meeting Minutes April 2025 Meeting

Tuesday April 22nd, 2025 6:30 p.m.

Board Members Present: Randy Wilburn, Danielle Hoffman, Denny Warren

Megan Knutson, Nick Carson, Cannon McNair Jacob Sheatsley, Joshua Youngblood, Kim Bryden

Board Members Absent:

Staff Members Present : Dennis Hanley, Lisa Canote

Consent Agenda:

 Motion to approve March Board Meeting Minutes was made, seconded, and carried unanimously.

Floor Reports

Magdalene Serenity House:

- Takama Statton-Brooks and Joy Morris presented on behalf of Magdalene Serenity House.
- Takama and Joy highlighted the services offered by Magdalene Serenity House and how they assist and support women transitioning from prison. Women can stay up to two years in this transitional housing program, with support additional support available beyond that time.

Full Circle Pantry

- Delaney Farris-Dyer and her team presented on behalf of the Jan B Gearhart Full Circle Food Pantry.
- Full Circle Food Pantry supports students, staff, and employees on the UA campus in a variety of ways including food lockers, in person pick-ups, mini pantries, hygiene products, cooking classes, and a garden
- Razorback Food Recovery (RFR) has partnered with Ozark Natural Foods and has recovered 2,166 pounds since the beginning of the partnership. Full Circle Food Pantry receives two days of the ONF donations from RFR.
- Full Circle Food Pantry and ONF will explore other ways to partner.

President's Report:

• Randy reported that over the past month he met with Nick, Denny(?), Joshua and Casey to review all documentation the state of Arkansas has on file for the co-op. Casey and the team also reviewed legal documents, hierarchy and compliance. Also discussed onboarding for new board members and assessing board's skills gap.

GM Report & Monitoring Report

• Dennis presented the GM Monthly Dashboard for March 2025 with KPIs including sales, comp sales, net income, cash on hand, and other relevant markers.

Floor Reports

GM Dashboard- B3 Financial Condition

- Dennis reported on B3 Financial Condition as part of the GM Monthly Dashboard.
- The Board reviewed the report prior to the board meeting and asked applicable questions.
- Motion to accept B3 Financial Condition as presented by Dennis was made, seconded and carried unanimously.

Banking: Sweep Account Authorization

- Joshua moved that the Board of Directors of Ozark Natural Foods authorize the Board President, and if needed, the Board Treasurer, to sign all necessary documents to establish and manage Intrafi Cash Service account(s) at one or more financial institutions. These accounts will be used to transfer the Co-op's money market funds and to enable the sweeping of funds across a network of participating banks to ensure full FDIC insurance coverage on deposits exceeding \$250,000
- The motion was made, seconded and carried unanimously.

Perpetuation Committee

- The Perpetuation Committee met to review potential candidates and brainstorm recruitment ideas.
- The committee hosted a happy hour last month that was well received.
- Applications due May 9th
- Also met to discuss the Annual Members Meeting which will take place in September.

Outreach Committee

- Trail Cleanup is scheduled for Saturday April 26th.
- The committee is brainstorming ideas for other outreach opportunities including Apple Seeds and Beaver Watershed Alliance

Policy Committee

• Policy Committee submitted the bylaw draft with Casey, waiting on feedback.

Discussions

Board Retreat Agenda Review

Randy shared the agenda for the upcoming Board Retreat.

Policies for review/discussion:

D12- Board Job Descriptions

Upcoming meeting dates:

May 27th, 2025- May Monthly Meeting

Meeting adjourned at: 8:40 p.m.

Member Comments: No owner comments

2025 Ozark Natural Foods Operational Plan

Ten Initiatives to Drive Top-Line Sales, Gross Margin, and Reduce Expense

1. Culture				
Details: Weekly Staff Meetings Training and Development Culture Committee Club	Timeline & Progress: Learning League – in progress The How-to-do Crew – in progress Motivation Station – in progress			
2. Lower Cost of Goods for Store				
Details: Sales to Purchase tool	Timeline & Progress: ■ All details in progress			
3. Produce, Floral Department Reset				
Details: Minimum a theme a month	Timeline & Progress: Monthly			
4. Deli, Kitchen Department Reset				
Details: • Menu pre-planned	Timeline & Progress: • Weekly			
5. Meat, Seafood Department Reset				
Details: • Adding new product assortment	Timeline & Progress: ■ End of May 2025 – reset			
6. Wellness Department Reset				
Details: Adding new product assortment	Timeline & Progress: ■ End of May 2025			
7. Center Store Reset				
Details: Adding new product assortment	Timeline & Progress: ■ TBD			
8. Customer Service				
Details: Vibe increases energy in the store	Timeline & Progress: • 2025 staff survey concluded – June BOD mtg will be communicating the results			
9. Marketing and Advertising				
Details:	Timeline & Progress: • All part of our Go-to Market Strategy			
10. IT/Finance				
Details: Updating product hierarchy and common chart of accounts SMS, Quick Books On-Line and financial reports	Timeline New weekly sales, labor and double stack comps report Upgrade from SAGE to QuickBooks Online (QBO) and then move to bill.com			

Ozark Natural Foods Board Meeting Minutes May 2025 Meeting

Tuesday May 27th, 2025 6:30 p.m.

Board Members Present: Randy Wilburn, Danielle Hoffman, Denny Warren

Megan Knutson, Nick Carson, Cannon McNair

Joshua Youngblood, Kim Bryden (zoom)

Board Members Absent: Jacob Sheatsley

Staff Members Present : Dennis Hanley (zoom)

Consent Agenda:

• Motion to approve April Board Meeting Minutes was made, seconded, and carried unanimously with 8 ayes.

Floor Reports

Second Helping NWA

- Nate Walls, owner of Second Hand Smoke and Executive Director of Second Helping NWA presented on his nonprofit. Second Helping began helping during the pandemic by going door-to-door serving food and checking on people in low-income neighborhoods.
- Second Helping continues to address food insecurity in NWA, as well as other projects like feminine product drives, coat drives, and holiday toy drives.

Canopy NWA:

- Khalid Ahmadzai and Bethany Carter presented on behalf of Canopy NWA. Canopy NWA in a nonprofit that helps settle refugees resettling in NWA.
- Canopy's mission is to create a community where refugees are welcomed and equipped with all they need to build new lives.
- Canopy has helped settle over 950 refugees in NWA. Services include housing support, youth services, cultural orientation, career pathways, immigration legal services, and other support services.
- Canopy NWA launched an Entrepreneurship Program in 2020, helping immigrants start and grow their own businesses. In 2023 the program expanded to address barriers preventing women from working (childcare, etc.) Inspired Hands focuses on empowering refugee women by fostering economic independence, fostering social connections, and generate income for their families.

President's Report:

 Randy reported on the recent Board Retreat. One important discussion during the retreat included moving to a more formalized GM Reporting schedule now that GM has been hired.

GM Report & Monitoring Report

• Dennis presented the GM Monthly Dashboard for April 2025 with KPIs including sales, comp sales, net income, cash on hand, and other relevant markers.

Floor Reports

GM Dashboard- B3 Financial Condition and B5 Communication and Council to the Board

- Dennis reported on B3 Financial Condition and B5 Communication and Council to the Board as part of the GM Monthly Dashboard.
- The Board reviewed the report prior to the board meeting and asked applicable questions.
- Motion to accept B3 Financial Condition and B5 Communication and Council to the Board as presented by Dennis was made, seconded and carried with 7 ayes and 1 abstained.

Perpetuation Committee

- Cannon reported that the Perpetuation Committee currently has 6 applicants and has interviewed five. The sixth applicant is an incumbent and is not required to be interviewed.
- The Perpetuation Committee is recommending all six applicants to be considered for the Board of Directors.
- **Motion** to accept the six recommended candidates as presented by the Perpetuation Committee was **made**, **seconded and carried unanimously with 8 ayes**.

Outreach Committee

- Denny reported on behalf of the Outreach committee the results of the trail cleanup which included 17 participants.
- There will be another volunteer opportunity in June (either 21st or 28th) at Appleseed's.
- Future ideas include partnering with Beaver Watershed Alliance.

Policy Committee

- Joshua reported that the committee met May 14th and discussed several topics including the Legal Documents Project (bylaws, dates, etc.).
- The board needs to vote on the Bylaw amendment language next month; it's currently under legal review.
- The committee reviewed policies B3, B5 and C1 to determine if language needs to be changed to be less negative.

Discussions

Policies for review/discussion:

• C1- Unity of Control

Upcoming meeting dates:

June 24th, 2025- June Monthly Meeting

Meeting adjourned at: 8:43 p.m.

Member Comments:

Pat Shram- Consistently proud walking into the store, particularly how staff responses to customer needs, store cleanliness and the shelves fully stocked.

Executive Session: During the session, we decided to push the topics Dennis had to the next meeting in June.

Ozark Natural Foods Board Meeting Minutes June 2025 Meeting

Tuesday June 24th, 2025 6:30 p.m.

Board Members Present: Randy Wilburn, Danielle Hoffman,

Nick Carson, Cannon McNair, Megan Knutson

Jacob Sheatsley, Kim Bryden (zoom)

Board Members Absent: Joshua Youngblood, Denny Warren

Staff Members Present : Dennis Hanley

Consent Agenda:

• Motion to approve May Board Meeting Minutes was made, seconded, and carried unanimously with 7 ayes.

Floor Reports

Green Sports Alliance:

- Michael Kraus presented on behalf of Green Sports Alliance. Green Sports Alliance helps major sports stadiums and arenas across the country to develop sustainable food and packaging programs.
- Fayetteville has a robust recycling and composting program which ONF can leverage.
- ONF could consider both easy and more difficult changes to make the co-op more sustainable. Harder achievements- reusable containers and bags, easier to achievegetting rid of paper bags.
- ONF could quantify the co-op's sustainability efforts to help with storytelling and inspiring others.

President's Report:

- Randy met with Thayne regarding her contract, she is wrapping up her time with the board at the end of the year. She is currently working on her replacement which will likely be announced in the fall.
- Randy is working with Thayne to establish a Finance Committee including creating a charter and committee guidelines.

CCMA Recap:

- Kim, Jacob and Megan attended CCMA in Duluth MN. The conference included guest speakers, roundtables and breakout rooms on various topics.
- Kim provided a summary to the Board for further review.

GM Report & Monitoring Report

- Dennis presented the GM Monthly Report which included financial numbers regarding total sales, comp sales, MML, net income, cash on hand and monthly employee turnover. Also included in the report was a highlight of events including vendor fair and pride party.
- Other details within the report include trends, legal items, media items, financials and IT systems.

Reporting and Board Decisions

B6 Management Continuity

- Dennis reported on B6 Management Continuity.
- The Board reviewed the report prior to the board meeting and asked applicable questions.
- Motion to accept B6 Management Continuity as presented by Dennis was made, seconded and carried with 7 ayes.

Perpetuation Committee

- Cannon reported that board candidate applications have closed and there are five board candidates for 2025.
- The committee is now planning the Annual Members Meeting with support from the operations team.

Outreach Committee

- Randy reported on behalf of the Outreach committee. There were 5 volunteers at the Apple Seeds volunteer event.
- No events are currently planned.

Policy Committee

 Randy reported that the committee is working with KC (attorney) on the Article of Incorporation and Bylaws, as well as Board compensation.

Discussions

Articles, Bylaws, and Board Compensation planning

- Randy presented the process for ratification and process review. Draft documents will be shared out for Board review. Documents will be sent ahead of July board meeting for a vote during the July 22nd board meeting. By Aug 5th (no later than Aug 12th) the approved changes will be made available to member owners.
- This process will help with transparency of member owners.

Policies for review/discussion:

- C2- Accountability of the GM
- C3- Delegation to the GM

Upcoming meeting dates:

July 22nd, 2025- July Monthly Meeting

Meeting adjourned at: 8:37 p.m.

Member Comments:

Pat Schram - Concerns regarding website review, the Bylaws appear to be outdated. Also feels the member comments and meeting participation is not captured in the minutes. Transparency concerns on how board decisions are being captured and reported out on. Suggested board members have term limits and rolling off for a certain amount of time. She would like to be able to request historical data including minutes and bylaws and amendments.

Barbara Fraleigh - Echoed Pat's sentiments regarding board transparency and board term limits.

Diane - Really appreciates the 72 hour sales. Also appreciates the vendor fair and samples.

CONTINUED.....

****An Executive Session was held immediately after the meeting and the Board voted unanimously to revoke memberships of two members.